

Innovative Hospitality Communication Systems

Transform Onsite Communications with Connect HCS

CONNECT HCS (Hospitality Communication System) is the next evolution of our market leading communications solution **Connect**, **Connect HCS** is designed to seamlessly integrate with today's modern IT infrastructure.

The **Connect HCS** system allows you to have true ownership of the calls to your staff and reporting, allowing you to easily track and manage workflow and tasks.

With the **Connect HCS** 'live view', managers and staff can see what's happening with any task at a glance. Problems can be anticipated and addressed before they even occur.

Connect HCS has options to monitor inputs from fire systems and smoke detectors and automatically alert staff of events. **Connect HCS** is a fully flexible staff communication and task management system with the ability to monitor inputs from external sources and automatically notify the right staff member.

Simple reporting options can also help you identify high traffic areas and times of the day to assist you in better managing people and budgets.

Connect HCS can support a myriad of devices, from Pagers to DECT phones to Wi-Fi handsets and smart watches. The system can be customised to fit a small hospitality venue all the way to a large multi site hotel chain.

With versatile options **Connect HCS** offers customisation to suit any budget, and what works best for your staff.

Key System Features

Some of the core features are:

- Completely Web-Based configuration and management interface, accessible from any computer with network access.
- At its core is our revolutionary EMS (**Event Management System**) which allows for complete control of the entire event workflows.
- Built into the EMS is the DDS (**Dynamic Decision Engine**) which allows variable outcomes depending on specific events and current system state.
- Smart Devices now enable Paging Call confirmation of delivery and acceptance, as opposed to traditional one-way RF Paging solution.
- Smart Device integration allows for voice communication between attendants, managers and supervisors.
- Smart Watch is a true Wi-Fi Device, and as such is not required to be tethered to a secondary device.
- Scheduled task module allows for automatic generation and delivery of detailed reports.
- Live Dashboard View
- Web based alphanumeric paging

System Options



DECT Text Messaging



Network Connected Desk Top Tablet Call Point



Wi-Fi Watch



Alphanumeric Pager